

CALIFORNIA-AMERICAN WATER COMPANY
303 H STREET, SUITE 250
CHULA VISTA, CALIFORNIA 91910

Original

C.P.U.C. SHEET NO.

51-S

C.P.U.C. SHEET NO.

Form No. 3

Form for "Bill for Sewer Service"



For S

(TO BE INSERTED BY UTILITY)

ISSUED BY

(TO BE INSERTED BY C.P.U.C.)

SERVICE LETTER NO.

582 l dps

D. P. STEPHENSON

DATE FILED

MAY 13 2003

NAME

EFFECTIVE

JUN 12 2003

DECISION NO.

03-02-044

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO.

CALIFORNIA-AMERICAN WATER COMPANY
303 H STREET, SUITE 250
CHULA VISTA, CALIFORNIA 91910

Original C.P.U.C. SHEET NO. 52-S
C.P.U.C. SHEET NO.

Form No. 3

Form for "Bill for Sewer Service"
(continued: reverse side of bill)

"This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing.

"Should the amount of this bill be questioned, an explanation should be requested from the utility. If a satisfactory explanation to the customer is not made by the utility and the bill is still questioned, the customer may deposit with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, California 94102, telephone numbers are (public) (415) 703-1170 and (hearing impaired - TDD). (415) 703-2032, the amount of the bill to avoid discontinuance of service.

Make remittance payable to "California Public Utilities Commission" and attach the bill and a statement setting forth the basis for the dispute of the amount of the bill. The Commission will review the basis of the billed amount and disburse the deposit in accordance with its findings."

The Commission will not, however, accept deposit when the dispute appears to be over matters that do not directly relate to the accuracy of this bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications, and sources of fuel or power.

(TO BE INSERTED BY UTILITY)

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